

PRESTASHOP MODULE

FAQ PRODUCT SHEETS – QUESTIONS ABOUT PRODUCTS



INSTALLATION AND CONFIGURATION GUIDE

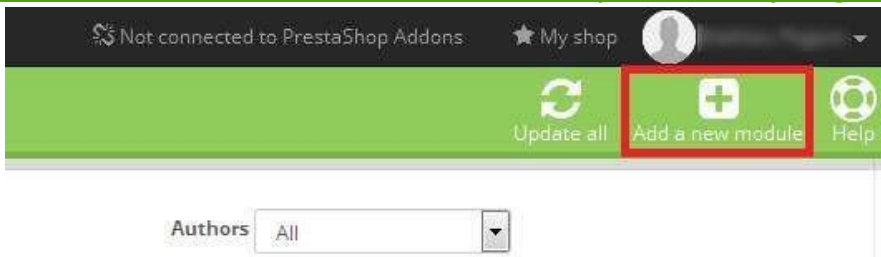
CONTENTS

I) <u>Installation</u>	<u>3</u>
II) <u>Module configuration</u>	<u>4</u>
III) <u>Your opinion</u>	<u>11</u>
IV) <u>Contact us</u>	<u>12</u>
V) <u>Our other modules</u>	<u>13</u>

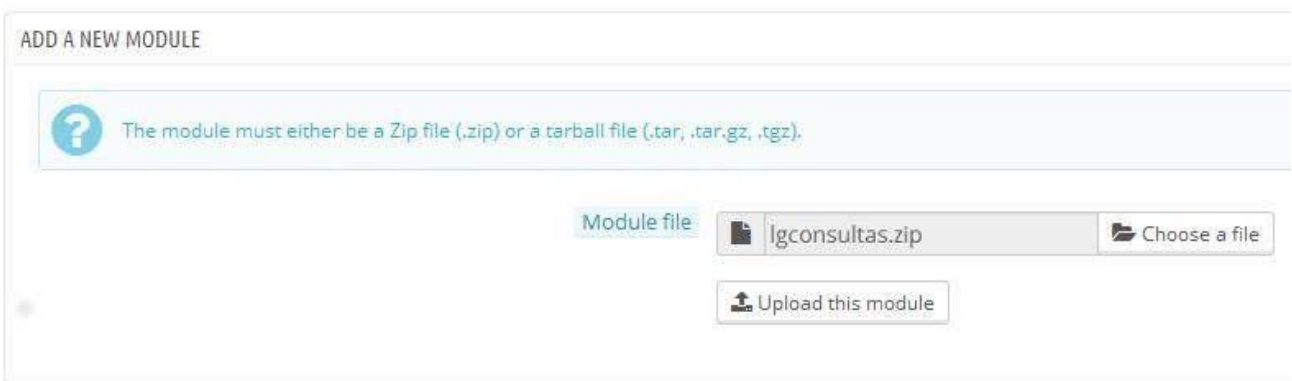
INSTALLATION

1.Go to the menu *Modules Modules of your PrestaShop*

2.Click on *Add a new module* (on the top right corner)



3.Click on *Choose a file*



4.Select the *lgconsultas.zip* file

5.Click on *Upload this module*

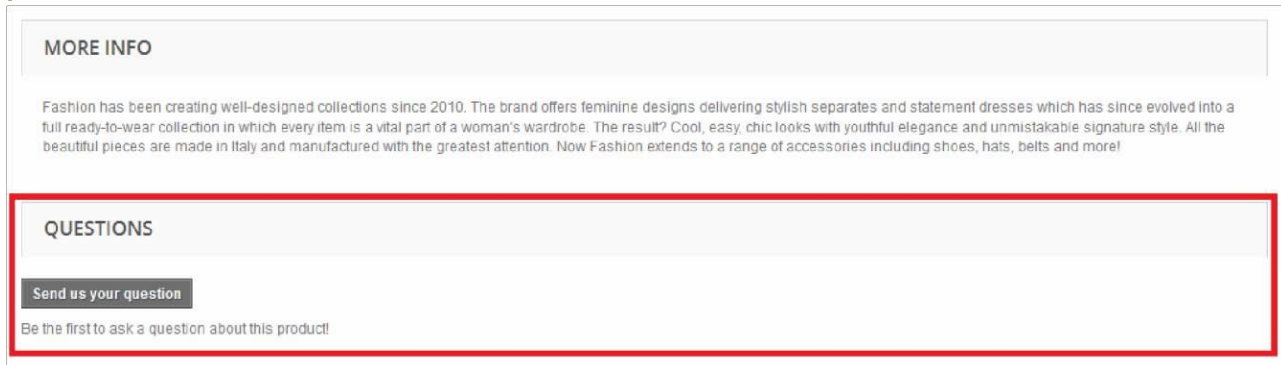
6.Find the *FAQ Product Sheets – Questions about Products* module

7.Click on *Install*



MODULE CONFIGURATION

1.The module automatically adds a new *Questions* section in each product sheet.



MORE INFO

Fashion has been creating well-designed collections since 2010. The brand offers feminine designs delivering stylish separates and statement dresses which has since evolved into a full ready-to-wear collection in which every item is a vital part of a woman's wardrobe. The result? Cool, easy, chic looks with youthful elegance and unmistakable signature style. All the beautiful pieces are made in Italy and manufactured with the greatest attention. Now Fashion extends to a range of accessories including shoes, hats, belts and more!

QUESTIONS

[Send us your question](#)

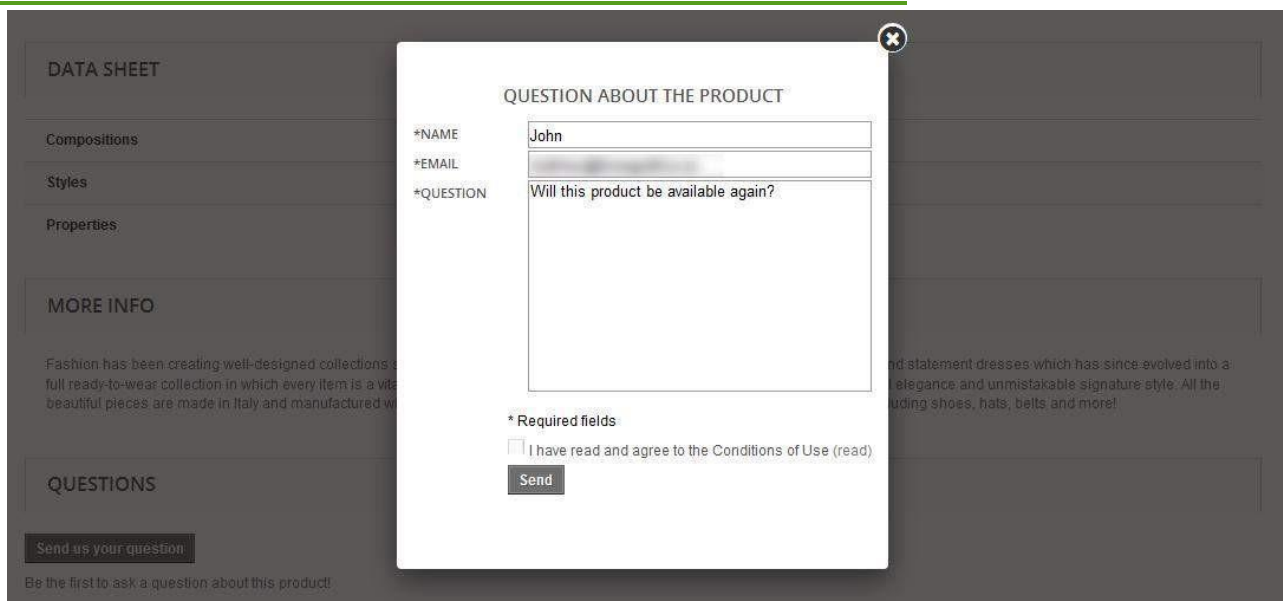
Be the first to ask a question about this product!

2.Click on the button

[Send us your question](#)

You can easily customize the text from the back-office in the menu *Localization - Translation*, choose *Installed modules translations* and translate the *tab* and *tab-consultas* field of the *Igconsultas* module.

3.Fill up the fields, tick the box *I have read and agree to the Conditions of Use* and click on the *Send* button



DATA SHEET

Compositions

Styles

Properties

MORE INFO

Fashion has been creating well-designed collections since 2010. The brand offers feminine designs delivering stylish separates and statement dresses which has since evolved into a full ready-to-wear collection in which every item is a vital part of a woman's wardrobe. The result? Cool, easy, chic looks with youthful elegance and unmistakable signature style. All the beautiful pieces are made in Italy and manufactured with the greatest attention. Now Fashion extends to a range of accessories including shoes, hats, belts and more!

QUESTIONS

[Send us your question](#)

Be the first to ask a question about this product!

QUESTION ABOUT THE PRODUCT

*NAME: John

*EMAIL: [redacted]

*QUESTION: Will this product be available again?

* Required fields:

☐ I have read and agree to the Conditions of Use (read)

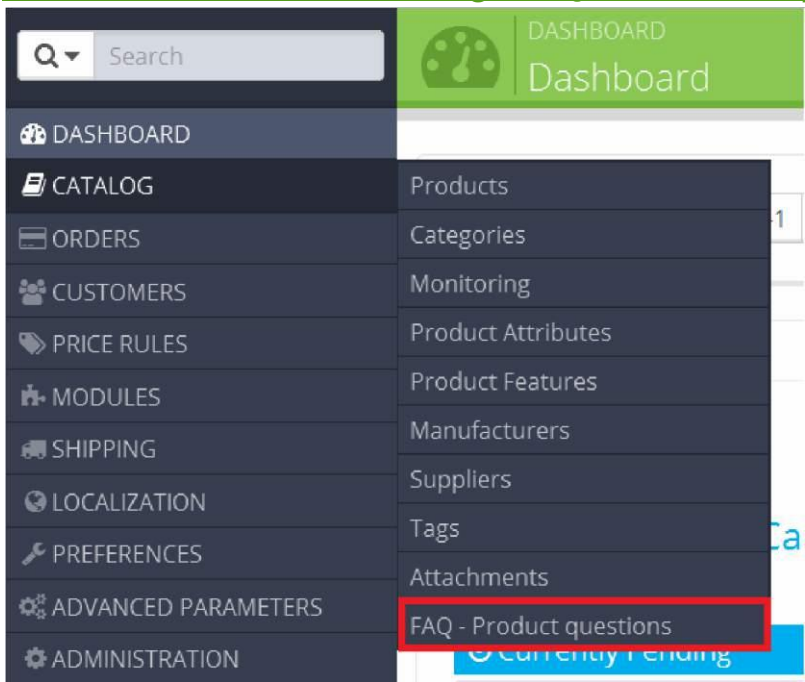
[Send](#)

4.You will receive by email a notification that will show you the question that you have received (to the email address set in the menu *Preferences Store Contacts*)

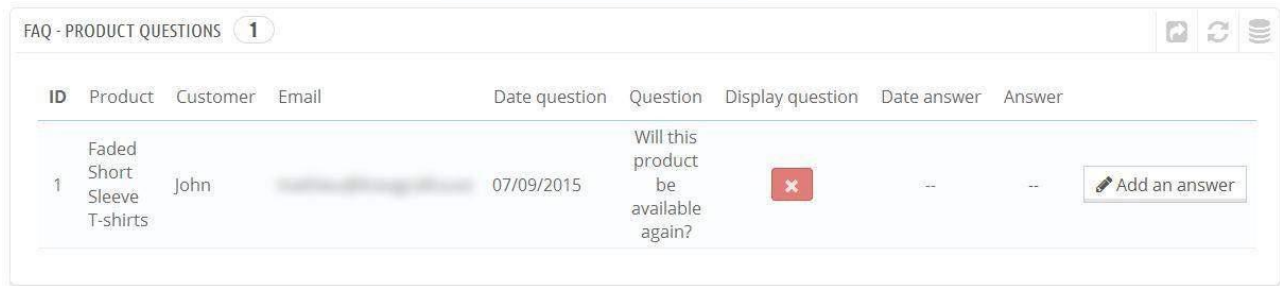


You can easily customize the content of the email from your FTP by going to *modules lgconsultas emails*.

5.Go to the menu *Catalog FAQ – Product questions*



6.Click on the button



7. Fill up the *Answer* field and save

Display question

* Name

* Email

* Date question 

Question Edit ▾ Insert ▾ View ▾ Format ▾ Table ▾ Tools ▾

</> **B** *I* U     Paragraph ▾ ” **A**     

Will this product be available again?

* Date answer 

Answer Edit ▾ Insert ▾ View ▾ Format ▾ Table ▾ Tools ▾

</> **B** *I* U     Paragraph ▾ ” **A**     

Yes, it will be available next week

You can also modify the customer question if there are some mistakes.

8. The customer that have asked the question will receive a notification by email (to the email address set inside the form)

 **LINEA GRAFICA**
DEMO - MODULES

You have received an answer to your question

Question:

Will this product be available again?

Answer:

Yes, it will be available next week

Module Demo

You can easily customize the content of the email in your FTP by going to modules lgconsultas emails.

9. The questions/answers are disabled by default on the product sheets.

To display them, you just have to click on the button *Display question* : Yes when you answer a question (see point 6)

Display question

YES

NO

* Name

John

* Email

* Date question

2015-07-0

Question

Edit

Insert

View

Format

Table

Tools

</>

B

I

U

Paragraph

”

A

Will this product be available again?

Or you can click on the icon in the *Display question* column

FAQ - PRODUCT QUESTIONS 1									
ID	Product	Customer	Email	Date question	Question	Display question	Date answer	Answer	
1	Faded Short Sleeve T-shirts	John		07/09/2015	Will this product be available again?		07/09/2015	Yes, it will be available next week	 Add an answer

Once the option *Display question* enabled, the question/answer will be displayed on the product sheet

QUESTIONS

Send us your question

QUESTION

Will this product be available again?

John - 09/07/15

ANSWER

Yes, it will be available next week

10. In the list of modules, find the module named *FAQ Product Sheets – Questions about Products* and click on *Configure*

Front Office Features

 FAQ Product Sheets - Questions about Products v1.1.5 - by
Línea Gráfica

Receive and answer your customer questions. Go to the menu Catalog -
FAQ Product Questions to manage them.



11. Choose the email address to which the email notifications will be sent every time you receive a new question

* Email address:

Set the email address to which the notifications will be sent every time a question is received.

12. Choose how you want to display the module in the product sheets according to your template (in a block or in a tab)

Display module:

Choose how you want to display the module on the product sheets according to your template

In a block

QUESTIONS

[Send us your question](#)

QUESTION	ANSWER
Will this product be available again? John - 09/07/15	Yes, it will be available next week

In a tab

More info Questions about the product

[Send us your question](#)

QUESTION

Will this product be available again?
John - 09/07/15

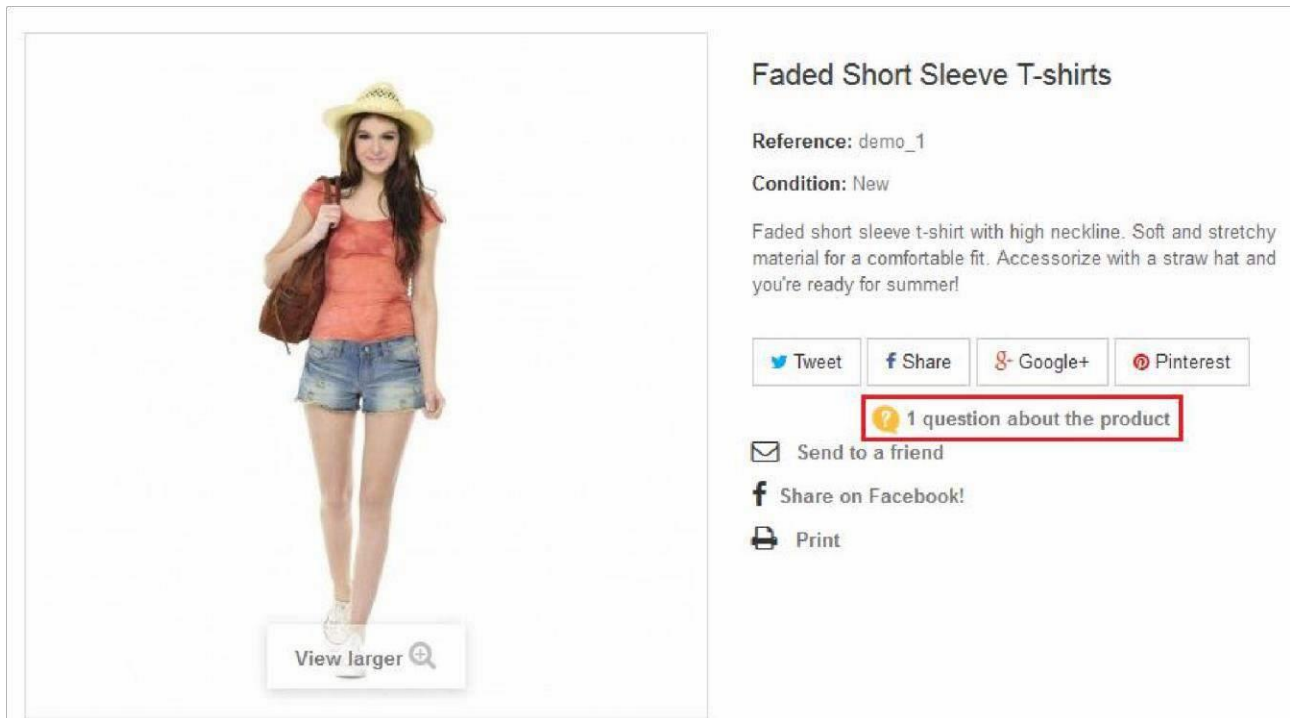
ANSWER

Yes, it will be available next week

13. Display/hide the shortcut on top of the product sheets

Display shortcut: ☒ Yes
☐ No

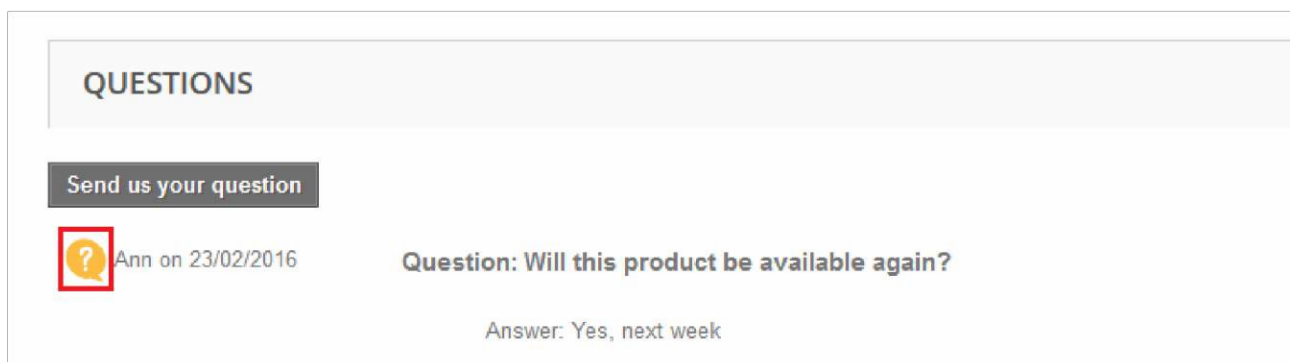
Choose to display or hide the question shortcut in the superior part of the product sheets.



14. Display/hide the icons of the questions

Display icons: ☒ Yes
☐ No

Choose to display or hide the question icons.



15. Choose the color of the icons

Icon color:

Choose the color of the icon displayed on the product sheets.

16. Choose the number of questions to display by default on product sheets

* Number of questions:

Set the number of questions you want to display by default on the product sheets.

17. Choose the number of extra questions to display when clicking on the button “Display more”

* Display more:

Set the number of extra product reviews to display when clicking on the button "Display more".

 Display more

 Display less

18. Choose the link of CMS page in the question form

Form link: 

Choose the CMS page for the link in the question form.

* Required fields

☐ I have read and agree to the Conditions of Use **(read)**

19. Click on the button



20. Choose what happens with queries when a user is removed, and find and manage a user's queries by email.

MANAGE PRIVACY

Anonymize on customer delete:

Choose to anonymize customer queries when this is deleted.

Email address:

Find user email and anonymize all his request.

Search results

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

<http://addons.prestashop.com/en/ratings.php>

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

Quality of the module	☐ ★ ★ ★ ★ ★
Quality of the documentation	☐ ★ ★ ★ ★ ★
Ease of installation	☐ ★ ★ ★ ★ ★
Comment and improvement :	
Apply	

CONTACT US

A problem? A question? We are here to help you, Please use PrestaShop form to get in touch with us.

https://addons.prestashop.com/en/write-to-developper?id_product=18002

If you have issues with the module, please provide us with:

- an access to your back-office (url, email password) with sufficient permissions to configure the module
- an access to your FTP (server, username and password)

Contact a community member

Email *	Your PrestaShop version	Attachment
email@domain.com	Choose a version	
Topic *		Module
		Customer Questions about Products - F
Your message *		
SEND		

OUR OTHER MODULES



[COOKIES](#)



[REDIRECTS](#)



[SITEMAPS](#)



[FREESHIPPING](#)



[VERIFIED REVIEWS](#)



[SEO PACK 3](#)



[DROPSHIPPING](#)



[CANONICAL](#)



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